

Cow and Pig Terms & Conditions for all large bookings/parties (inc festive parties)

Bookings

All bookings (6 or more) must be confirmed with a deposit which is non refundable but redeemable against the bill.

Deposits and Payments

A non refundable deposit of £10 per person is required for all parties – lunchtime and dinner.

All parties are subject to full payment 72hours before the booking. A completed preorder must be sent to the restaurant in an excel format via email 14 days prior to your booking.

Final numbers must be confirmed 72hours prior to the booking along with full (and non refundable) payment for the stated final number and preorder.

On the day of your booking, we will allocate only one drinks bill to your party, individuals can not go to the bar and pay for their own drinks.

A debit or credit card details must be provided to the restaurant in advance (same time as when full payment is made), this will act as a hold for the drinks bill on the day of your party, please note no payment will be taken until the day of your party and when your party is finished.

12.5% service charge will be added to your bill, this applies to the food bill and the drinks bill.

Where any payment is made and is not authorised, your booking and order will not be processed.

We request for you to review any bills issued to you on the day of your booking accurately as after payment has been made/ after your event the restaurant will not take any responsibilities for any refunds.

Cancellations

Amending or cancelling your order/booking: Once you have submitted your menu choices and your payment has been authorised, you will not be entitled to change or cancel your order, nor will you be entitled to a refund.

Details

All parties must preorder their menu choices 14days in advance

If you have any dietary requirements, for more information on food allergies please speak to us.

We request for one person from your party to be appointed to assist our staff with names of people and what they are having - we ask for you to bring a copy of your preorder

The restaurant reserves the right to refuse admission

Your party must arrive promptly at the time of your reservation, food will start to be served within 30min of your reservation time (unless agreed another time), this is to accommodate fairly to all of our bookings

No confetti or balloon confetti is allowed

The daily set menu does not apply to your reservation